

## Brickfields Consulting Terms and Conditions

Version 1.0 (17/10/2025)

### Organisation

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Brickfields Consulting (ABN 66 151 493 168) is inviting you to register your interest in taking part in a qualitative research interview. The interviews are for research purposes only and are not marketing or sales.

### Purpose of Research

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The interviews will gather opinions and experiences to inform future planning, product development and/or communications. The project sponsor will not be named and will not contact you directly.

### Voluntary Participation

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Participation is entirely voluntary. You may withdraw your registration or discontinue at any time without penalty.

### Confidentiality and Reporting

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- Your personal details (e.g. name and contact information) will be used only to schedule and conduct the interview.
- Interview findings will be combined and reported in aggregate. No individuals will be identified in any reporting.
- De-identified quotes may be used to illustrate themes.

### Privacy and Lawful Bias

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Information is collected and processed in accordance with the Australian Privacy Principles for the purpose of carrying out research you've opted into. By registering, you consent to this use.

### Recording and Consent

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Interviews may be audio- or video-recorded for analysis. You can ask not to be recorded, or to stop the recording at any time.

### Data Storage and Security

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Personal information and interview data are stored securely and accessed only by the research team for this project. Brickfields applies the "Essential Eight" cyber-security controls as set out in our Information Security

Policy, including application control, multi-factor authentication, patching, and regular backups.

Data will be retained only for as long as required to complete the research and then securely deleted, unless a longer period is required by law or you ask us to keep your details for future research opportunities.

## Eligibility

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You must be aged 18 years or over and meet the screening criteria for this study.

## Incentive

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A thank-you (e.g. a gift card) may be provided after successful completion of the interview. It is not transferable or redeemable for cash.

## Selection and Scheduling

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Registering your interest does not guarantee selection. If selected, we will contact you to schedule a suitable time (in person or via video call).

## Third Party Platforms

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Where interviews use third-party services (e.g. Zoom, Teams), their standard terms will also apply.

## Contact

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Questions about these Terms and Conditions or how your information will be handled can be submitted via the contact form on this website (the site hosting this T&Cs form). We do not provide separate email or phone contacts for this purpose.

## Agreement

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By submitting your details, you confirm that you have read and agree to these Terms and Conditions.